

HURSTHEAD INFANT SCHOOL – Parental Questionnaire Results and Action Points 2017

Dear Parents

Thank you for taking the time to complete the school's questionnaire sent out in July 2017. We were very pleased to receive your feedback and constructive comments. We received 174 responses which is a 64% return and an increase of 4% on the previous year. Your comments and responses have been shared with all teaching staff and taken into account when deciding the school's development plan for 2017/18 and future action to be taken.

From the responses received:

- 98.8% of you agreed that your child is happy at this school with 1.2% ticking the "don't know" box
- 98.2% of you agreed that your child feels safe at this school with 1.2 % ticking the "don't know box" and 0.6% disagreeing
- 98.8% of you agreed that your child makes good progress at this school with 0.6% ticking the "don't know" box and 0.6% disagreeing.
- 98.2% of you agreed that your child is well looked after at this school with 1.8% disagreeing.
- 98.8% of you agreed that your child is taught well at this school with 1.2% ticking the "don't know" box
- 94.6% of you agreed that your child receives appropriate homework, 1.2% didn't know and 4.2% disagreed
- 95.8% of you agreed that the school makes sure its pupils are well behaved with 1.8% ticking the "don't know" box and 2.4% disagreeing
- 80.8% of you agreed that this school deals effectively with bullying, 18% stated they didn't know mainly due to lack of experience of it and 1.2% disagreed.
- 95.2% agreed that the school responds well to any concern raised, 2.4% stated they didn't know due to lack of experience and 2.4% disagreed.
- 97% agreed that the school provides valuable information about your child's progress, 0.6% did not know and 2.4% disagreed.

0.6% is equivalent to one person

We are delighted with this feedback and thank you for the support you have given and shown to Hursthead Infant School.

We do, however, as always, seek to improve and strive for excellence. We have, therefore, prioritised the following areas in response to your feedback:

School sets appropriate homework: this is always a contentious area, as was proven by the written comments made on the questionnaire forms. Some parents felt there was "too much" homework whilst others would have liked more. We will, however, discuss the comments in regard to a "wider range" of homework. I am sure you will appreciate how difficult it is for school to find the correct balance. Please do remember that homework is not compulsory and if you have any queries over it or concerns in regard to your child's approach to it, do not hesitate in approaching the class teacher or myself.

Behaviour in school: we are very proud of our pupil's behaviour which is very often praised by visitors. We have a strong behaviour code in school. We always seek to improve, however, and will be using circle times within class and assemblies to reiterate our behaviour code and reinforce the behaviour we expect in order to ensure all of our school family are happy.

Valuable information about pupil's progress: as outlined in my Newsletter we have introduced "Thumbs Up" time and "Next Step Challenges" as well as Parent Evenings, Open Afternoons and an Annual Report to aid parent's understanding of their child's progress. We will discuss within school the content of the information we are providing during these opportunities in order to make it more individualised. We do operate a genuine "open door" policy and if parents have any concerns or wish for a 'check in' on their child's progress, please do approach the class teacher.

Thank you to the parents who took the time to let us know how much they appreciated the dedication and commitment of the whole school staff. There were many very lovely comments, which again I have shared with the staff. Please be assured that your feedback and views are greatly valued and don't hesitate to contact myself or your child's class teacher over any matter.

Yours sincerely
Mrs J Driscoll
Headteacher